

OWNER'S COMPLIMENTARY EXTENDED WARRANTY INFORMATION BOOKLET

Freightliner Coronado 114 & Argosy





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WELCOME MESSAGE

Congratulations on the purchase of your new truck from the world's largest commercial vehicle manufacturer.

Daimler Truck & Bus is the driving force behind the Mercedes-Benz, Freightliner and FUSO brands.

The strength of the Daimler Truck & Bus group enables Mercedes-Benz Australia/Pacific Pty Ltd to provide customers with a wide range of commercial vehicles that enjoy reputations built on reliability, efficiency and innovation.

We are focused on supporting your business. And with more than 40 service points in strategic locations across the nation, Daimler Truck & Bus offers one of Australia's strongest commercial vehicle sales and service networks.

Our trucks have been designed and produced around the world incorporating industry leading engineering and manufacturing methods available.

Please review this booklet, the 'Australian Supplementary Maintenance Manual' and the 'Owners Operation Handbook', to ensure you receive the full benefits of owning and driving one of the best commercial vehicles.

If you have any queries regarding your vehicle or information provided in this booklet, please contact your local authorised dealer who will be happy to assist.

Daimler Truck and Bus

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Mercedes-Benz Australia/Pacific Pty Ltd reserves the right, at any time, to change any or all of the provisions of this booklet.

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FREIGHTLINER NEW VEHICLE COMPLIMENTARY EXTENDED WARRANTY

Limit and Extent of the New Vehicle

Extended Warranty Policy

The policy covers components originally covered by the manufacture beyond the standard warranty period for manufacturing defect, subject to your rights under the Australian Consumer Law.

What you are protected against

The Freightliner New Truck Complimentary Extended Warranty policy provides coverage for the necessary repair or replacement of covered components, following a premature failure due to a manufacturing defect.

CLASSIFICATION	COMPLIMENTARY EXTENDED WARRANTY
BASIC VEHICLE COMPLIMENTARY EXTENDED WARRANTY	+3 Year / 800,000 kms Incorporates the components originally covered by the standard Basic Vehicle Warranty for the period beyond the standard warranty period for a manufacturing defect unless excluded elsewhere in the warranty or described as having longer time and distance limitations.
DRIVETRAIN COMPONENT COMPLIMENTARY EXTENDED WARRANTY	+2 Year / 800,000 kms Includes transmission, clutch, driving axles and steering axles frame rails and cross members, cab structure including corrosion. Excludes engine, driveshaft's, universal joints and otherwise per exclusions detailed.

The complimentary extended warranty will apply to your truck, depending on its specification, applications and operation and with the exception of vehicles with a Gross Combination Mass (GCM) greater than 106 tonne.

The Freightliner Vehicle Complimentary Extended Warranty certificate, provided by the dealer at delivery of the vehicle, will state the type of warranty that currently applies to the vehicle. If the vehicle's application changes during the warranty this may affect the warranty applicability conditions.

Please notify your authorised dealer if there are any changes to the vehicle's specification, application or operation as this may affect the warranty.

Engines are subject to a separate warranty by the engine manufacturer and are excluded from the Freightliner Vehicle Complimentary Extended Warranty. Any engine bolt on accessories such as an alternator, starter motor, cooling fans, air-conditioning compressor, power steering pumps, etc. excluded from the engine manufacturer's warranty will be included under the limitations of the Freightliner Complimentary Extended Vehicle Warranty.

Drivetrain includes the engine as warranted by the engine manufacturer, transmission, front axle beam, kingpins and steering arm, rear axle(s) housing and differential head(s), axle hubs.



Your new Freightliner is subject to the applicable complimentary extended warranty as stated above for 800,000 kilometres/three years for Basic Vehicle Complimentary Extended Warranty and 800,000kms/two years for Drivetrain Component Complimentary Extended Warranty.

The warranty period begins from the date the vehicle is first registered and delivered to a customer (including from the date the vehicle was first registered and put in service as a demonstrator).

The benefits provided by the warranty may only be exercised by the registered owner(s) of the vehicle during the warranty period.

The warranty only applies to the vehicle while it is in Australia and terminates if the vehicle is taken or used outside of Australia. The warranty only applies to vehicles imported to Australia by Mercedes-Benz Australia/Pacific Pty Ltd.

The benefits of the warranty are in addition to any other rights and remedies you have under the Australian Consumer Law in relation to the vehicle.

How to make a warranty claim

If a manufacturing defect arises during the complimentary extended warranty period, please present your vehicle to any authorised Daimler Trucks dealership as soon as possible together with a copy of this booklet, the Service Booklet and the Freightliner Vehicle Complimentary Extended Warranty certificate. The dealership will determine if the defect is covered by the warranty. If the defect is covered by the warranty, the defect will be repaired or replaced (at our election) at no cost to you.

To find an authorised Daimler Trucks dealership, please refer to the Dealer and Workshop Directory which was provided in your vehicle at time of delivery or visit www.daimlertrucks.com.au.

If you are in a remote location with no nearby authorised Daimler Trucks dealership, contact the nearest authorised Daimler Trucks dealership who can assist with making arrangements to have your vehicle repaired or provide alternative solutions.



COMPLIMENTARY EXTENDED WARRANTY LIMITATIONS AND EXCLUSIONS

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

There are limitations and exclusions to the complimentary extended warranty applicable to your vehicle which we will summarise in this section. If you have any questions regarding the limitations or exclusions, please contact your nearest authorised Daimler Trucks dealer.

Vehicle use

The complimentary extended warranty is issued based upon and subject to the vehicle's application being notified by the owner to Daimler Trucks and Daimler Trucks, which may in its sole discretion amend or cancel the complimentary extended warranty offered based on the vehicle's application. If the owner does not inform Daimler Trucks of any change in operation or application, then the complimentary extended warranty may be deemed to be partially or entirely void.

Non-genuine parts

The complimentary extended warranty does not apply to parts in respect of which the identification number or marks have been defaced or are otherwise unidentifiable nor does it apply to components, additives or parts which are not manufactured or approved by Daimler Trucks or its authorised suppliers.

Wear and tear

The complimentary extended warranty does not cover defects caused by normal wear and tear, taking into account the distance travelled by the vehicle and the normal expected life of the components, including but not limited to driveshafts, frame rails, cross members, universal joints, brake linings and brake components, clutches and clutch components, steering wheels, coolant and heater hoses, belts, batteries, windshields, seals, radio/cassette/CD players and accessories, bearings, squeaks, rattles, air leaks, loose fittings, bolts, screws, nuts, electrical connections, paint work, soft furnishings and body panels.

Unidentified defects

The complimentary extended warranty does not cover alleged defects which cannot be identified on inspection and diagnosis nor replicated by a road test.

Modifications

Defects will not be covered by the complimentary extended warranty if they are caused or contributed to by non-genuine Daimler Truck's part(s) or by modifications carried out by persons other than an authorised Daimler Trucks dealer.

Misuse or abuse

The complimentary extended warranty does not cover the failure of any component or part, caused by vehicle loads being in excess of stated factory rated capabilities, neglect, improper maintenance or service, modification or alteration without the Daimler Trucks' approval, accident, or other misuse or abuse of the vehicle.

Damage

Defects caused by environmental influences, accidents, fire, theft, negligence, abuse, misuse, intentional damage, improper operations, improper maintenance/ service, road hazards, chemical stains, animals and animal excrement, storage or transport, operation beyond speed limits and loading beyond rated load capabilities are not covered by the complimentary extended warranty. The complimentary extended warranty terminates if the vehicle is damaged or destroyed and assessed as a write off, repairable write off or total loss.

Vehicle to be kept in good standing

The complimentary extended warranty terminates if the vehicle becomes unroadworthy, unregistered or if the odometer reading cannot be determined as accurate as a result of it being inoperative, tampered with, altered, disconnected or removed from the vehicle.

Transfer of the complimentary extended warranty

The balance of the new truck extended warranty will be transferred to any new owner. However, if at any time the application or operation changes, both the service schedule and warranty classification may change. If you are unsure, please discuss with your dealer.

Work by an unauthorised dealer

Unauthorised dealers may not have the necessary, knowledge, skills, experience or tools of an authorised Daimler Trucks dealer workshop and consequently cannot carry out complimentary extended warranty repair services. Defects caused or contributed by the workmanship, repair, modification or re-programming by a person other than an authorised Daimler Trucks dealer will not be covered by the complimentary extended warranty.

Chrome, aluminium, steel and stainless steel components

General deterioration, corrosion and/or staining, bluing and/or yellowing, rust pits and/or nicks caused by road

debris, heat and or environmental influence is not covered by the complimentary extended warranty.

Rust streaks, stains and corrosion caused by severe wash solutions is not covered by the complimentary extended warranty.

Wheel alignment/balancing

Balancing of tyre/wheel assemblies and alignments are not covered by the complimentary extended warranty and are considered to be part of the normal maintenance.

Service and maintenance

The complimentary extended warranty will not apply unless the vehicle is serviced and maintained in accordance with the procedures set out in the maintenance booklet and at the prescribed intervals. Consumables, maintenance services, adjustments and service-related items included but not limited to calibrations, rubber components, batteries, filters, air dryers, air leaks, fan clutch linings, air conditioning components and lamps as stated in the vehicle's maintenance manuals, are excluded from the extended warranty.

Defects caused or contributed to by using cleaning

Materials and protective spray waxes not recommended by Daimler Trucks, including vehicle care and cleaning methods, are not covered by the complimentary extended warranty.

Tyres

Tyres are not covered by the complimentary extended warranty. Tyres are subject to the tyre manufacturer's warranty. Contact details for the tyre manufacturer can be obtained from an authorised Daimler Trucks dealer.

Consequential loss

To the full extent permitted by law, Daimler Trucks is not liable for any contingent, indirect or consequential loss arising from defects or alleged defects including but not limited to loss relating to any downtime or loss of opportunity while complimentary extended warranty work is being carried out. The total liability of Mercedes-Benz Australia/Pacific Pty Ltd under the supplementary warranty is limited in aggregate to the purchase price of the vehicle (excluding the value of third party goods and services).

This booklet provides a summary and explanation of the warranty applicable to your vehicle. The booklet is not intended to be nor should it be relied on as a substitute for the actual Freightliner Vehicle Warranty certificate provided with your vehicle at the time of delivery which contains all terms, conditions and exclusions.

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